

RUN-STATE PRODUCT

Data Care Pack

Productised run-state for LEIT-delivered outcomes: app access, monthly account review, tiered BAU days, and hypercare.

Monthly

account review cadence

4-12

BAU engineer days / month by tier

Hypercare

for LEIT-delivered scope

1 LEIT app access

Data Model Studio, FinOps dashboard, and Security Package entitlements (per tier).

2 Monthly account review

Structured review of platform health and priorities.

3 Included BAU days

Tier-defined engineer days per month for support and run-state work.

4 Hypercare

Stabilisation for LEIT-delivered scope entering operations.

Bronze

4 days / month (Option 1)
2 days / month (Option 2)

Silver

8 days / month (Option 1)
4 days / month (Option 2)

Gold

12 days / month (Option 1)
6 days / month (Option 2)

Why LEIT

- Run-state with explicit scope boundaries and productised entitlements, not open-ended time-and-materials support.
- Hypercare covers LEIT-delivered outcomes, so the platform you paid to build stays healthy.

Book a 30-minute readiness review

www.leit-data.com/data-care-pack

